



Since 1978

The Gujranwala Chamber of Commerce & Industry

گوجرانوالہ ایوانِ صنعت و تجارت



Certified ISO 9001:2008

MEMORANDUM OF UNDERSTANDING (MOU)

This Memorandum of Understanding (MOU) is made on October 25, 2024, for two years.

between:

Gujranwala Chamber of Commerce and Industry (GCCCI),

AND

Toyota Fort Motors (TFM)

1. This service/maintenance contract can be revised after the expiry date with mutual consent of GUJRANWALA CHAMBER OF COMMERCE AND INDUSTRY (GCCCI) and TOYOTA FORT MOTORS (TFM).
2. This offer is valid for cash customers only.
3. This offer will not be entertained with any other prevailing offer/package given by TFM.
4. The offer is not valid for any insurance and credit-related services.
5. This offer is valid for unlimited vehicle visits till the expiry date of this contract.
6. No other dealership/workshop will have any kind of service agreement with GCCCI until the expiry of this agreement.
7. All charges shall be at the prevailing rates at TFM.
8. TFM will extend a six-month warranty on genuine Toyota & Daihatsu Cuore parts.
9. A tentative estimate will be provided for the work order.
10. The Customer must notify any error/discrepancy in invoices/bills to TFM within 05 Working days, from the date of issue of the concerned invoices/bill, after which no amendments shall be affected.
11. All works shall be done through repair orders prepared by TFM. Repair work shall commence after the customer has signed the order form. If the customer has not signed the Repair Order it will be considered that the customer has fully agreed to make the full payment.

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[thegcciofficial](https://www.youtube.com/channel/UC...)

"Non-Profit Organization Status till 30-06-2024"



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12. All payments should be made through Cash/Pay Order/Demand Draft/Visa Card in favor of TFM only.
13. TFM will not be responsible for delays/failure to render jobs on promised time due to circumstances beyond their control, such as stoppage of work power failure, strikes, civil commotion, non-availability of parts and/or technicians, fire accident, force major or act of God.

Services Include:

- Sales:** A comprehensive range of Toyota vehicles tailored to meet diverse needs.
 - Service:** Expert maintenance and repair services to ensure optimal performance.
 - Spare Parts:** Access to genuine Toyota spare parts for reliability and longevity.
 - Body & Paint:** High-quality bodywork and painting services to restore your vehicle's aesthetic appeal.
 - Toyota Sure:** Certified used vehicles that offer peace of mind with quality assurance.
 - Toyota Car Care:** Comprehensive care solutions designed to keep your vehicle in prime condition.
 - 3 Free Services** with new cars (1,000, 5,000 & 10,000 KMs) or **Free Accessories** with new cars.
 - 10% discount** on engine oil and oil filters.
 - 5% discount** on genuine spare parts.
 - 25% discount** on labor charges.
 - Free car washes** with every visit.
 - Free valuation** of used cars.
 - Free certification** of Toyota used cars.
14. TFM is not responsible for any claim resulting from damages or shortages during the storage of the customer vehicle at the workshop.
15. TFM reserves the right to close the account and cancel this agreement with prior notice.
16. TFM and the Customer hereby set their hands on these terms and conditions herein above contained and, on the date, herein below mentioned.

Muhammad Siddique Khan
President (GCCCI)

Adeel Riaz Poonia
Toyota For Motors